

Patient version of Person-Centered Critical Care Nursing Questionnaire (PCCNPq)

- English ver. -



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Citation

- ✓ Hong, J., & Kang, J. (2020). Development and Validation of a Patient Version of Person-Centered Critical Care Nursing Questionnaire: A Methodological Study. SAGE Open, 10(2), 2158244020924423.

Instructions

- ✓ 20 items, 5 factors (Item No. 1~4=Compassion, 5~8=Expertise, 9~12=Communication, 13~16=Comfort, 17~20=Respect).
- ✓ A 4-point Likert-type scale was used to measure PCCNP (1 = Strongly disagree ~ 4 = Strongly agree).
- ✓ A higher score indicating more individualized care perceived by the subject.

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**Patient version of Person-Centered Critical Care Nursing
Questionnaire (English version)**

The following questions are to measure the person-centered critical care nursing you have perceived in the intensive care unit. Please fill in the “V” mark in the relevant column of each question.

1: Strongly disagree 2: Disagree 3: Agree 4: Strongly agree

No.	Items	1	2	3	4
1	ICU nurses checked my mood.	1	2	3	4
2	ICU nurses listened to me.	1	2	3	4
3	ICU nurses understood my situation.	1	2	3	4
4	The words and behaviours of the ICU nurses were a consolation to me.	1	2	3	4
5	ICU nurses quickly resolved my problems.	1	2	3	4
6	ICU nurses seemed to have professional knowledge.	1	2	3	4
7	ICU nurses frequently assessed my condition.	1	2	3	4
8	ICU nurses answered my questions well.	1	2	3	4
9	ICU nurses communicated with me in different ways when I could not speak.	1	2	3	4
10	ICU nurses advocated for me to other medical professionals.	1	2	3	4
11	ICU nurses informed me of resources to help in the hospital.	1	2	3	4
12	I knew who my nurse was in the ICU.	1	2	3	4
13	I was able to listen to music or read books in the ICU.	1	2	3	4
14	The air was fresh in the ICU.	1	2	3	4
15	The room temperature of the ICU was adequate.	1	2	3	4
16	The ICU was quiet.	1	2	3	4
17	The ICU nurses were kind verbally and behaviourally.	1	2	3	4
18	ICU nurses called me by my name (or proper title).	1	2	3	4
19	During the visitation hours, my family and I could spend time without being disturbed.	1	2	3	4
20	My privacy was maintained during my ICU admission.	1	2	3	4

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